appzen

Inbox AP Service Center

Transform AP operations with intelligent ticketing and email management

AI Agents that handle vendor inquiry workflows from start to finish reduce email processing time by 60%, automating vendor responses, and prioritizing, assigning, and tracking AP tasks.

Streamline ticketing

Save over 25 hours weekly per team member with AI Agents that assign, track, and maintain real-time visibility of task status, ownership of task status and ownership.

Automate vendor inquiries

From receipt to resolution, turn supplier inquiries into structured workflows with smart categorization, AI-generated responses, and auto-routing.

Centralize full transparency

Unify AP operations into one system with complete tracking of every action, decision, and supplier interaction for audit-ready compliance and control.

Key capabilities

Customize views and filters to find tasks by source, sender, status, and category

Consolidate all AP inboxes and emails into a single view.

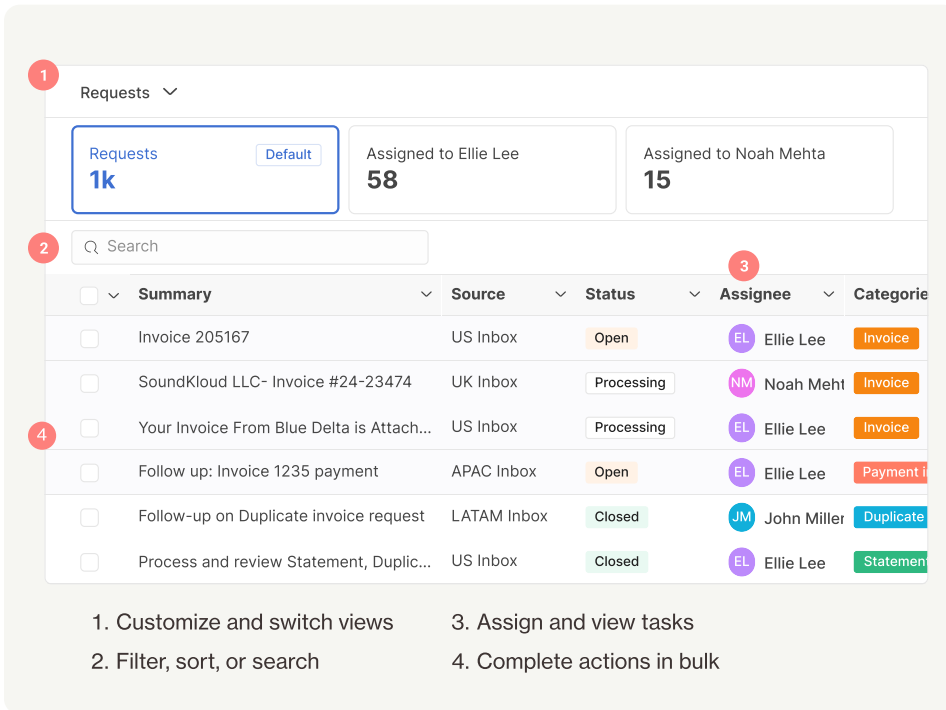Draft professional vendor responses with translation support for global AP services.

Monitor the complete transaction lifecycle with real-time tracking of status, ownership, assignment, and deadlines.

Build custom workflows and automations using AppZen DIY to route emails to the right business user.

Automate duplicate invoice detection and vendor statement reconciliation.

Prevent fraud with secure bank account change verification workflows.

Integrates with any email client, including Gmail and Outlook, and ERP systems.

(1) Requests ⌄

| Requests **1k** Default | Assigned to Ellie Lee **58** | Assigned to Noah Mehta **15** |

(2) 🔍 Search

(3)

	Summary	Source	Status	Assignee	Categorie
☐	Invoice 205167	US Inbox	Open	EL Ellie Lee	Invoice
☐	SoundKloud LLC- Invoice #24-23474	UK Inbox	Processing	NM Noah Meht	Invoice
☐ **(4)**	Your Invoice From Blue Delta is Attach...	US Inbox	Processing	EL Ellie Lee	Invoice
☐	Follow up: Invoice 1235 payment	APAC Inbox	Open	EL Ellie Lee	Payment i
☐	Follow-up on Duplicate invoice request	LATAM Inbox	Closed	JM John Miller	Duplicate
☐	Process and review Statement, Duplic...	US Inbox	Closed	EL Ellie Lee	Statemen

1. Customize and switch views
2. Filter, sort, or search
3. Assign and view tasks
4. Complete actions in bulk

AppZen AI empowers Fortune 500 companies

amazon   TRUGREEN   APPLIED Industrial Technologies   vmware

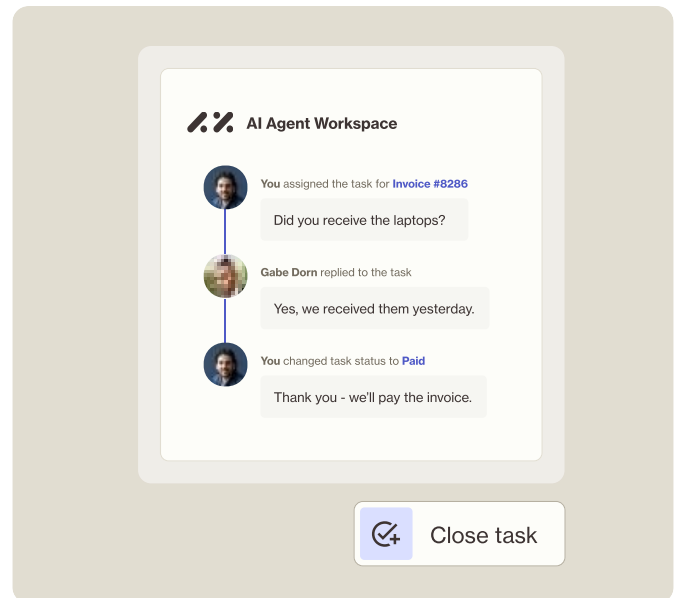EQUINIX   AIRBUS   GEORGETOWN UNIVERSITY   salesforce

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Transform your AP workflows

Automatically turn vendor communications into structured tasks and track them from assignment through completion with an intelligent ticketing system.
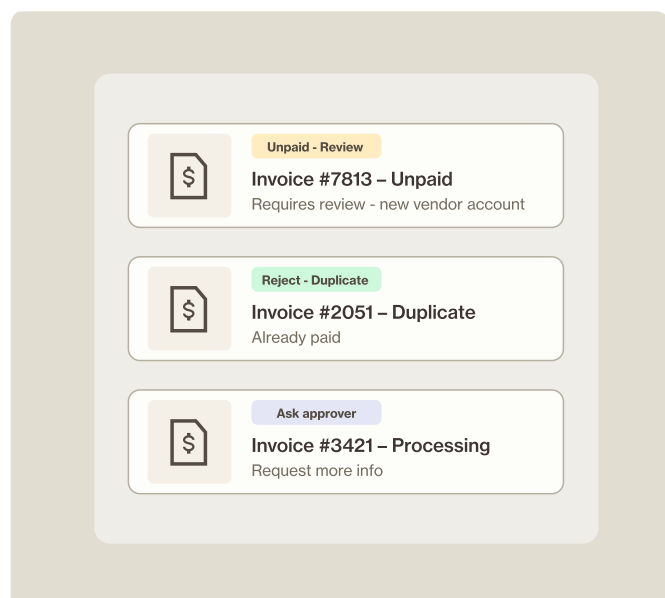

Create and assign tasks

Initiate, prioritize, and track tasks across invoices and emails with an intelligent AP ticketing tool.
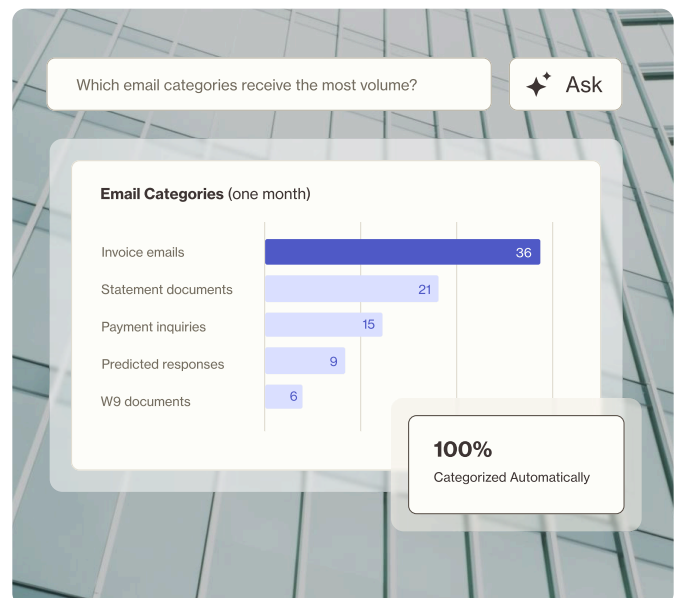

Manage activity end-to-end

Monitor and track every task. Gain 100% real-time visibility into status and ownership to ensure nothing is missed or duplicated.

Accelerate action

Give invoice stakeholders instant visibility into their assigned tasks and enable quick actions to keep invoice processing moving forward smoothly.

Demonstrate value

Measure the impact of AI automation with AI Analytics dashboards, giving you visibility into email volumes, categories, and autonomous response rates.