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AP Inbox Service Center

Transform AP operations with intelligent ticketing and email management

AI Agents handle vendor inquiries from start to finish. They answer emails, and prioritize, assign, and track AP tasks, cutting email processing time by 60%.

Simplify ticketing

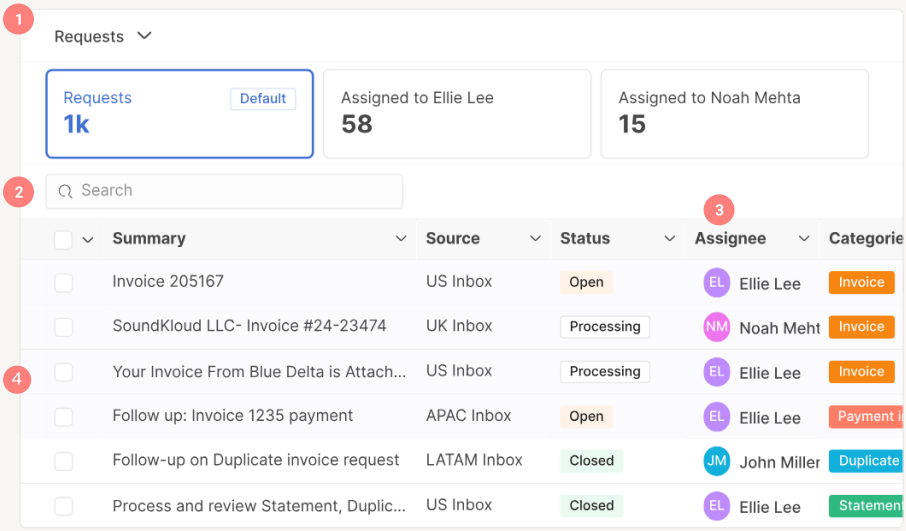
Save over 25 hours weekly per team member with AI Agents that assign and track tasks, with real-time visibility into status and ownership.

Automate vendor inquiries

From receipt to resolution, turn supplier inquiries into structured workflows with smart categorization, AI-generated responses, and auto-routing.

Centralize full transparency

Unify AP operations into one system with complete tracking of every action, decision, and supplier interaction for audit-ready compliance and control.



1. Customize and switch views
2. Filter, sort, or search
3. Assign and view tasks
4. Complete actions in bulk

Key capabilities

Customize views and filters to find tasks by source, sender, status, and category.

Consolidate all AP inboxes and emails into a single view.

Draft professional vendor responses with translation support for global AP services.

Monitor the complete transaction lifecycle with real-time tracking of status, ownership, assignment, and deadlines.

Build custom workflows and automations to route emails to the right business user.

Automate duplicate invoice detection and vendor statement reconciliation.

Prevent fraud with secure bank account change verification workflows.

Works with email clients such as Gmail and Outlook, and with your ERP.

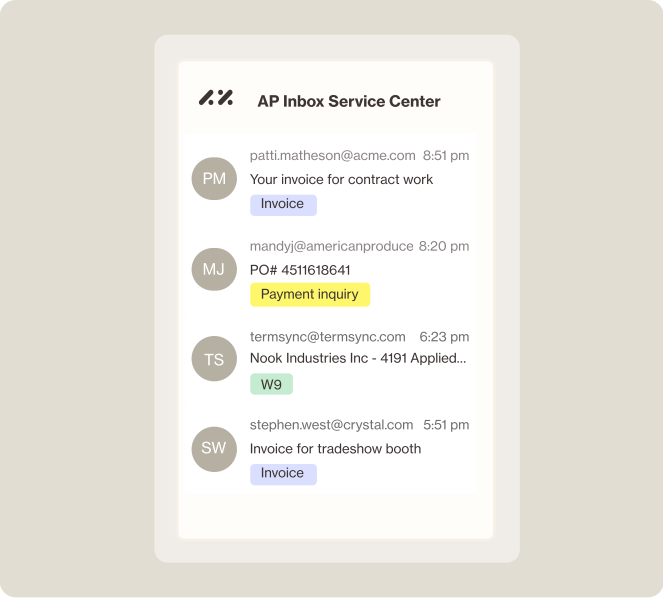
Global industry leaders trust our agentic AI

amazon · TRUGREEN · APPLIED Industrial Technologies · DHL · EQUINIX · AIRBUS · GEORGETOWN UNIVERSITY · salesforce

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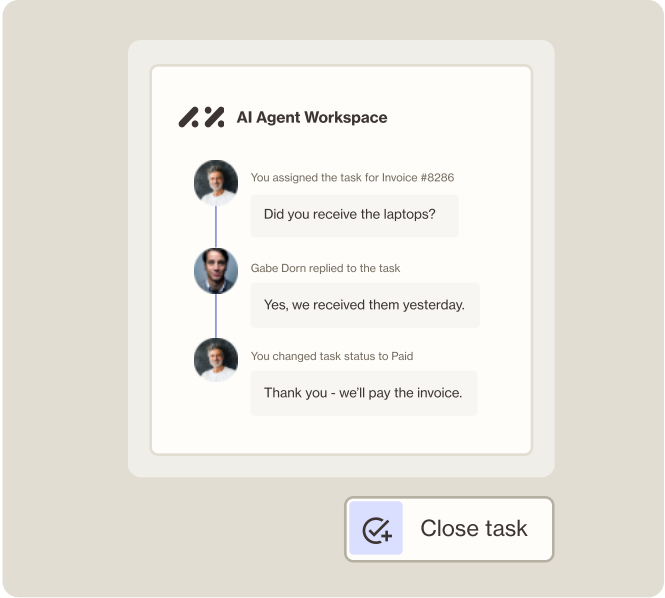
Transform your AP workflows

Automatically turn vendor communications into structured tasks and track them from assignment through completion with an intelligent ticketing system.



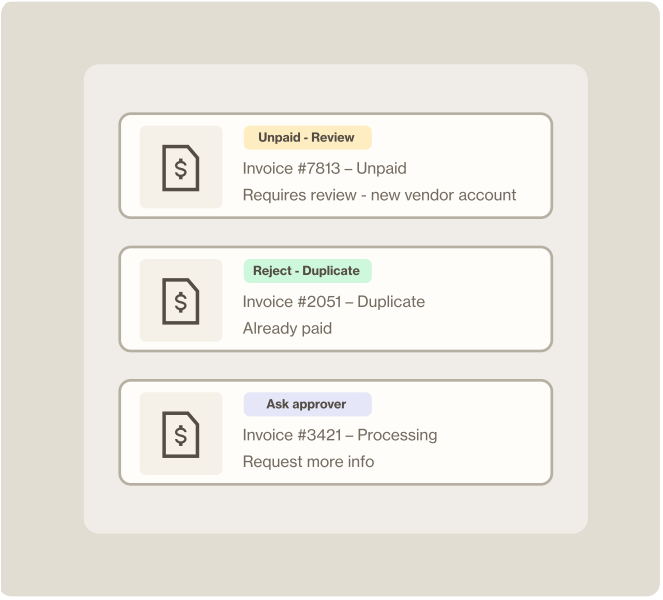
Create and assign tasks

Initiate, prioritize, and track tasks across invoices and emails with an intelligent AP ticketing tool.



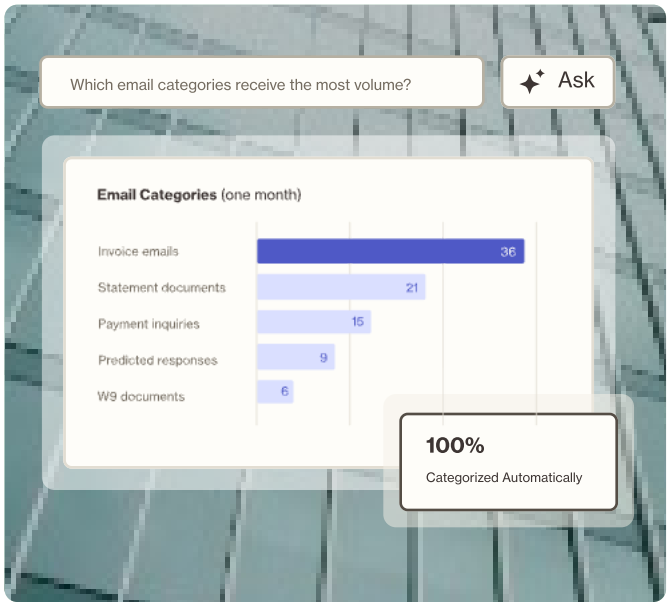
Manage activity end-to-end

Monitor and track every task. Gain 100% real-time visibility into status and ownership to ensure nothing is missed or duplicated.



Accelerate action

Give invoice stakeholders instant visibility into their assigned tasks and enable quick actions to keep invoices moving.



Demonstrate value

Measure the impact of AI automation with AI Analytics dashboards, giving you visibility into email volumes, categories, and autonomous response rates.

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Eight AI Agents for the AP inbox

Eight pre-built AI Agents read every incoming vendor email, apply your SOP logic, and either act directly or draft an action for review. They cover payments, reconciliation, fraud prevention, and compliance, with no code required.

Payment Status Responder

Retrieves invoice and payment status, then replies with per-invoice details and plain-language hold reasons. Verifies the sender before sharing any data.

Vendor Statement Reconciler

Matches each statement line against the ERP and classifies discrepancies by priority, then drafts a reconciliation summary with a CSV attached.

Duplicate Invoice Gatekeeper

Confirms duplicates against the ERP by number, amount, and date, notifies the sender with the original status, and closes the request automatically.

W-9 Compliance Router

Verifies the vendor, replies to confirm receipt, and creates a task for the compliance team to file the W-9 against the correct vendor record.

Bank Change Verification Guardian

Treats every bank change request as high-risk. Scores fraud signals and escalates for verification, and never updates banking details on its own.

No-PO Policy Enforcer

For invoices above your threshold with no valid PO, asks the vendor to resubmit, applies a label, and closes the request in one sequence.

Remittance & Proof-of-Payment Assistant

Retrieves payment date, method, and reference per invoice, attaches a CSV for multiples, and drafts the reply for AP review before sending.

Certificate of Insurance Router

Scans attachments for COI content and, when confirmed, creates a task to file the certificate against the correct supplier record.

BUILT-IN SAFEGUARDS SHARED ACROSS ALL EIGHT AGENTS

- Sender verification required before any AP data is shared
- Defer-to-human fallback on every uncertain decision
- Label-driven triggers, so AI Agents act only on matching email categories
- All actions and decisions logged for a full audit trail